

Stroke Engagement Work

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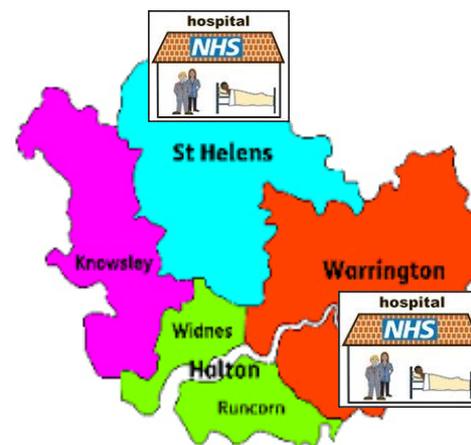


Overview

Following a review of stroke services in 2016 across in St Helens, Warrington, Knowsley and Halton, there were a number of challenges to address including ;

- There are not enough specialist clinical expertise and consultants in some of the hospitals and
- There are not enough stroke specialists across the country, so recruiting them in local areas is difficult.

New specialist Stroke Unit



Not enough doctors at Warrington Hospital for Stroke

Vision:

Following the review Warrington, Halton, St Helens and Knowsley CCGs worked with the local hospitals to create one overall vision for stroke services across these areas. The vision is to have a single specialist stroke unit, based at Whiston Hospital (St Helens and Knowsley Hospital Trust) for all patients living in Warrington, Halton, St Helens and Knowsley. The vision is that by doing this, the problems shown above would be overcome.

What we did

We did the following activity over 12 weeks
(16th June 2017 – 15th September 2017)

Survey – The survey was available electronically and on paper. It was also available for people to complete face to face if needed and over the phone. 117 responded in total. 43 were from St Helens

Dedicated Event in St Helens– This was on 29th June at St Helens Town Hall. 30 people attended this event

Existing meetings and events – We also went to lots of meetings and events which were already happening to talk to you about this service.



EVENTS



You Said – We did

All comments, questions and concerns from all of the areas, including St Helens were fed back to the Stroke Board, who are continuing to work hard to deliver an improved service for everyone in the area

You Said

You were unsure how long the process is from having a Stroke to being treated and then being transferred to your local hospital

You were concerned that the quality of care at Whiston would be affected by having extra patients coming to the hospital

We Did

Initial treatment will be given within 4.5 hours followed by 72 hours of intensive care at Whiston. Then you will be assessed and if you are recovering well, you will be taken back to your local hospital for the rest of your recovery.

This feedback was shared with the Stroke board, who are developing clear capacity and staffing models to make sure that there will be enough space for everyone and make sure that the quality of care remains as high as it is now

Appendices

Appendix 1 – Events and meetings

- Step out to Stroke Event
- Dedicated Stroke event
- Chrysalis Centre for Change drop in session
- Stroke rehab classes held by the Healthy Living Team (3 sessions)
- Big Conversation event held by Bridgewater
- Patient Experience and Involvement Group
- PPG Forum
- Smoke Free Drop in session
- Cardiology/Respiratory sessions
- Military event
- Emails to membership
- Emails to PPG
- Emails to PEIG after update to distribute to their organisations
- Uploaded to our website
- Featured within the GP Bulletin
- Twitter/Facebook
- Healthwatch
- VCA
- Third Sector Consortium
- Social Inclusion Network
- Drop off in all local Libraries



Appendix 2 – Event Photos

NHS St Helens CCG
@StHelensCCG

Very successful event in St Helens looking @ changes to stroke services across Mid Mersey! Remember you can #Haveyoursay online via a survey



12:29 PM - 29 Jun 2017 from Saint Helens, England

1 Retweet 1 Like

NHS St Helens CCG
@StHelensCCG

If you couldn't attend today's Stroke Engagement Event at St Helens Town Hall remember you can #Haveyoursay by visiting our website!



11:36 AM - 29 Jun 2017 from Saint Helens, England

3 Retweets 1 Like

NHS St Helens CCG
@StHelensCCG

Our Engagement Lead with the @StrokeAssocNW at today's Stroke Engagement Event in St Helens Town Hall #Haveyoursay



11:11 AM - 29 Jun 2017 from Saint Helens, England

1 Retweet 5 Likes

NHS St Helens CCG
@StHelensCCG

Our Stroke Engagement Event is taking place today looking at changes to stroke services. If you can't attend have your say on our website!



10:58 AM - 29 Jun 2017

3 Retweets 2 Likes

NHS St Helens CCG
@StHelensCCG

Lots of group discussions around the changes to stroke services at our Engagement Event in St Helens, get involved and #Haveyoursay online!



11:47 AM - 29 Jun 2017 from Saint Helens, England

2 Likes