

# Diabetes Engagement Event

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# Overview

NHS St Helens CCG and St Helens and Knowsley Hospital Diabetes Team carried out a Patient and Carer Engagement Event on the 30<sup>th</sup> November 2017 around the future of diabetes care in St Helens. The event provided an excellent forum for diabetic patients and carers to find out how diabetes services will be transformed within the St Helens area, to discuss diabetic care with local health care professionals and to find out what the future holds.



Professor Sarah O'Brien, Clinical Accountable Officer NHS St Helens CCG, and Professor Kevin Hardy, Medical Director & Physician STHK, were both in attendance to provide an overview of the work as well as participating in the table top discussions on the four areas identified – Diabetes Nurse Inpatient Service, Integrated Diabetes Working, Multi-Disciplinary Foot Team and Improving the update of Diabetes Structured Education

# What we did

Dedicated Engagement Event  
30 November 2017

Introductory Overview  
Facilitated Group Work  
Next Steps

27 People attended the event made up of patients and carers as well as representation from the diabetes team.

Agreement was run similar events yearly



**EVENTS**

# Table Discussions / Areas Identified

## Diabetes Nurse Inpatient Service

- Add posters on wards giving nurses the diabetes helpline numbers

## Integrated Diabetes Working

- Treatment rooms for podiatry is confusing for the public
- All care streamlined

## The Multi – Disciplinary Foot Team

- Education in schools on foot care
- Venues with adequate parking and bus routes

## Improving the Uptake of Diabetes Structured Education

- Education sessions with GPs
- Advice line

# Photos

