

Urgent Treatment Centre

The Millennium Centre
Corporation Street
St Helens WA10 1HJ

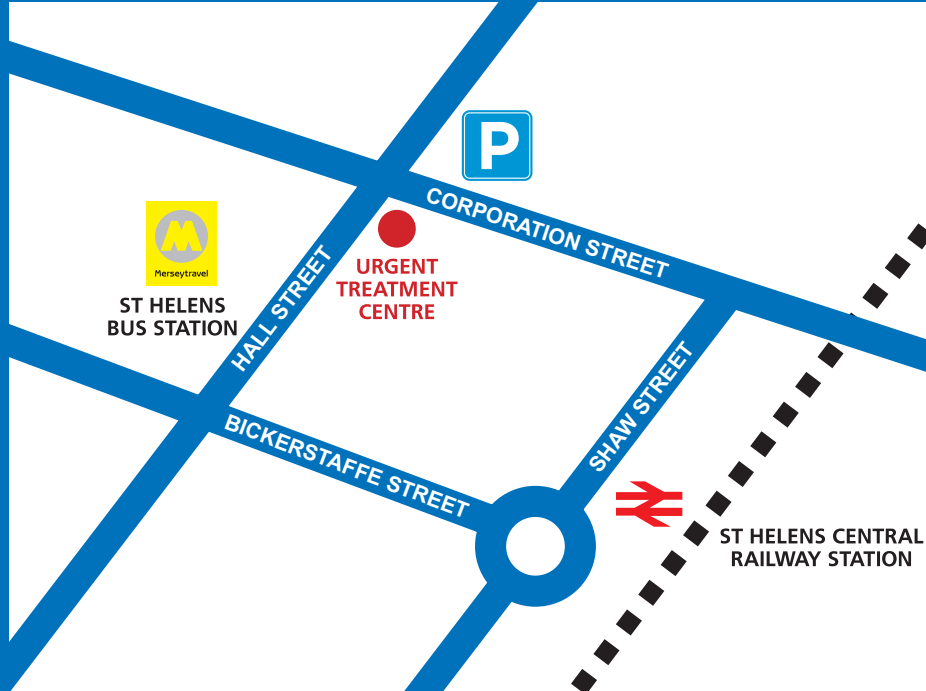
Tel: 01744 627400

On site pharmacy available.

NHS St Helens CCG also operates a **Care at the Chemist** scheme. The scheme allows patients to obtain medicines and advice for certain illnesses from your local pharmacy without having to go to a GP. If you do not pay for prescriptions you will not have to pay for any medicines supplied through the scheme.

NHS St Helens CCG is responsible for ensuring you access the most appropriate service to suit your needs.

For more information, please visit: www.sthelensccg.nhs.uk or: www.nhs.uk



NHS St Helens Clinical Commissioning Group (CCG) is working in partnership with St Helens and Knowsley Teaching Hospitals NHS Trust and Bridgewater Community Healthcare NHS Foundation Trust



St Helens Urgent Treatment Centre

From December 2018, St Helens Urgent Treatment Centre (UTC) will be the new name for the Walk-in Centre.

What is an Urgent Treatment Centre?

The St Helens UTC will be open for 15 hours a day (13 hours on Sunday), 365 days of the year and staffed by a team of highly skilled nurses and other healthcare staff experienced at diagnosing and treating minor injuries and illnesses. A GP will now be available on site Monday to Friday, 11.00am - 8.00pm.

How will I be cared for?

Walk-in patients will be seen by a triage nurse on arrival who will determine your health needs. If you have a minor illness or injury that is not considered life threatening or critical, you will receive the care and treatment you need at the UTC.

Please call the free NHS 111 number if you are unsure if you need to go to the UTC. They can triage you over the phone and book any available appointments which means you may not wait as long.

Information about your visit and treatment will be sent to your GP.

What are the opening times?

The UTC will be open from 7.00am to 10.00pm Monday to Saturday and 9.00am to 10.00pm on Sundays. 30 minutes prior to closing, patients may be triaged only and given appropriate follow up advice.

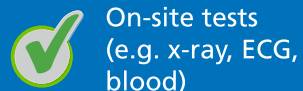
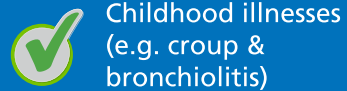
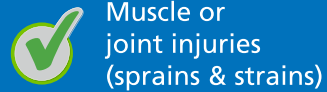
What are the benefits of the new UTC?

- A GP is available on site in addition to the nursing staff
- There are a limited number of same day appointment available via NHS 111
- Easily accessible by public transport, with parking close by
- You are less likely to be referred to A&E or the out of hours GP if you have a complex prescription need.

Who runs the service?

Bridgewater Community Healthcare NHS Foundation Trust runs the service for NHS St Helens CCG.

What can we treat?



In St Helens we have a range of services available to the local community

These include:



NHS 111 or 111 Online - www.111.nhs.uk

- Unwell • Unsure • Confused about the help you need 24/7



Self-care

- Grazed knee • Sore throat • Cold



Pharmacy

- Runny nose • Headache • Diarrhoea



GP Surgery

- Ear pain • Backache • Throat infection



Urgent Treatment Centre

- Cuts • Sprains • Suspected fractures • Minor illness • Minor injury

On site pharmacy available



A&E

- Choking • Chest pain • Blood loss • Open fracture

A&E is for life threatening illnesses and injuries only